

# News notes

## Rates at post office increase

Registered and certified mail rates increased June 9.

The fee for a certified letter has gone up from \$1.10 to \$1.35. Included in this change is an increase in the maximum available insurance coverage for standard mail, previously limited to \$600 per parcel. Under the new rate system, the maximum has increased to \$5,000 per parcel. The rates for standard insurance have not increased.

Registered mail rates have gone up depending on the value of the package.

For more information, call Ext. 3548.

## TMO has new procedure for requesting booking changes

Due to the volume of PCS moves and the increasing number of requests for changes of packout dates this season, the traffic management office has adopted new procedures.

Members who have a confirmed booking date who desire a change must have written justification stating the reasons for the change. This request must also provide the original packout date. The request is then reviewed by TMO for approval.

Customers should be aware that a request doesn't mean a guarantee according to TMO officials. For more information, call 89-2202.

## Furniture store closed Saturday

The RAF Feltwell furniture store is closed Saturday due to a basewide power outage.

## Users must report virus activity

People should report all suspected virus activity to their unit computer system security officer.

Computer users are responsible for checking all e-mail and world wide web files for viruses, scanning all e-mail attachments prior to transmitting them, and running anti-virus software at least weekly.

Some common virus symptoms include:

☐ Programs take longer to load or encounter unexplained errors.

☐ Files that contain new objects of unknown origin or garbled data.

☐ Data files or directories unexpectedly appear or disappear.

☐ Programs function abnormally or crash without reason.

☐ Programs access multiple disk drives unnecessarily.

☐ Unexplained changes appear in directories or files.

☐ Programs attempt to access disks at unusual times.

☐ Available disk space decreases rapidly.

☐ Programs generate unusual messages.

☐ Computer operations seem sluggish.

For more information, call Ext. 2755 or 2099.

## Road construction begins

A flightline access road from Richmond Road, adjacent to the 48th Supply Squadron, to Dou-

glas Avenue, adjacent to the softball fields, is scheduled to begin June 23. Additional parking behind the 48th Fighter Wing headquarters building is part of the project, which should take 16 weeks to complete. For details, call Ext. 1918.

## AAFES continues surveys

DALLAS (AFNS)—Last fall the Army and Air Force Exchange Service conducted extensive surveys to gather detailed information on customer satisfaction with all facets of the exchange service.

The feedback from the customer satisfaction surveys indicated that many military shoppers wanted lower prices and a wider variety of merchandise. The input was used to develop new programs like "4 Ways to Save," which returns millions of dollars in savings directly to servicemembers and their families.

AAFES is now ready to conduct the second round of customer surveys in 25 percent of its main stores, including some stores that were not selected to participate in the first round of surveys. The new surveys will focus on these issues: customer service; sales flyers; refunds; checkout; AAFES employee knowledge, courtesy and availability; overall customer satisfaction; and pricing.

The exchange service will conduct the survey in 40 main exchanges beginning June 15. To encourage maximum participation customers who fill out and return the survey will receive a \$5 coupon.

## Deployments won't hinder COT travel entitlement

RAMSTEIN AB, Germany (USAFENS)—Air Force people who earn travel entitlements for serving consecutive overseas tours no longer lose that entitlement if a contingency deployment prevents them from traveling during the one-year time limit.

The extension is due to a recent change in the U.S. law that governs consecutive overseas tour and in-place consecutive overseas tour travel. The change gives an exception to the one-year time limit for exercising the COT/IPCOT travel entitlement. The exception is only valid, however, if airmen are unable to take the travel because of involvement in a contingency operation, according to a recent message from the Air Force deputy chief of staff for personnel.

To use the extension, airmen must obtain their current commander's written approval of the extension. The commander's letter must specify the date the airmen's duty ended.

The extension is good only once; the COT/IPCOT travel must occur within one year of the date the contingency support ended, as specified by the commander. If travel doesn't occur by the end of the extension, no additional deferral is authorized, the message stated.

Financial reimbursement for the transportation cost is available from the base finance office only with the original order and the deferral letter from the commander.

More information is available from finance at Ext. 2417.

# Liberty Warrior

'Can do' person of the week

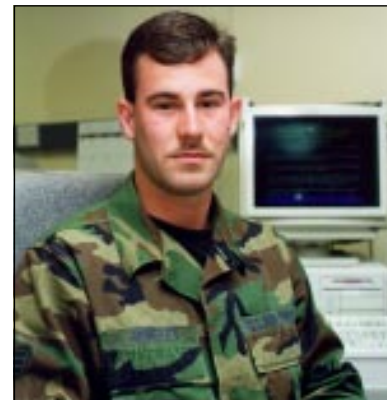


Photo by SSgt. Valerie Weaver

## Sr. Roy Hensley

### 48th Transportation Squadron

**Hometown:** San Angelo, Texas

**Time in service:** Three years, two months

**Role in mission:** I schedule daily workload and training for vehicle operations flight personnel, and training for wing personnel.

**Hobbies:** Hunting, fishing and basketball.

**Favorite movie:** "Eight Seconds"

**Favorite color:** Green

**What advantages are there to being stationed here?** I like the fact that my family can fly space available with Air Mobility Command.

**What would you most like to change about the Air Force?** I would like to increase our annual pay raise.

**What was the last book you read? Why did you read it?** "The Three Little Pigs." My son wanted me to read to him before he went to bed.

**What do you want your children to be when they grow up?** I would like my son, Austin, to be the best that he can be.

**If you could live in any period of history, when would it be? Why?** I think I would have liked to live in the early 1900s. During this time period, a man's word was as good as gold.

**What is your philosophy of life?** Life's a dance; you learn as you go.

**Where do you see yourself in 10 years?** I see myself being a first sergeant somewhere in Texas.

**What would you do to make things better at RAF Lakenheath?** I would get more cash registers installed in the shoppette to reduce checkout queues.